



ULTIMATE | PROVENCE

OUR HEALTH & SAFETY COMMITMENT

TO PROTECT OUR GUESTS

We have developed a special health & safety protocol to ensure guidelines are properly implemented and respected.

All staff have been trained in current health & safety recommendations and measures.

Information panels have been installed throughout the estate recapping current health & safety measures.

Masks and, if necessary, adapted clothing, are worn by all staff.

All public areas and contact points (lifts, door handles, light switches, telephones, etc.) are systematically cleaned several times a day following a strict protocol according to the surface.

Hand sanitizer is available.

EXTRA PRECAUTIONS AT THE HOTEL

Protective panel at Reception desk as an additional precaution.

Rooms disinfected every day according to a strict protocol using certified equipment and products.

QR Codes on all contact devices and regular disinfection. Unprotected printed material will be replaced in case of contact. Books quarantined for 24 hours.

EXTRA PRECAUTIONS AT THE RESTAURANT

Legal physical distancing between tables.

Restaurant menus in QR Code format and laminated to facilitate systematic disinfection.

Vegetable garden and local produce purchased in strict respect of safety measures.

EXTRA PRECAUTIONS AT «LA CAVE» SHOP & TASTING ROOM

One-way aisles implemented to respect physical distancing measures.

Adapted tasting protocol for safe tasting.

Please help us respect the current measures recommended by the government and Bureau Veritas so we can all stay safe.

Any questions? Just give us a call on +33(0)4 94 85 29 10



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